

Friday March, 13, 2020

Dear Primos' Guests,

The safety of our guests and team members is Primos' top priority. At this time, all Primos locations are open for business as usual during regular business hours. We are closely monitoring the Coronavirus (COVID-19) situation and are taking action based on guidance from the local and federal health experts. We want you to know that you can dine in confidence at Primos Mexican Food. While there has been no impact to our team members, restaurants, and operations to date, we are taking every precaution possible to mitigate risk. In order to provide a safe environment for our guests and team members, we are taking the following measures.

At this point in time, we have closed down our self-serve salsa bar until further notice. Instead, we are pre-packing our delicious red salsa, green salsa, and spicy carrots for all our guests. We are also pre-packing our fresh chips so all you need to do is ask. Furthermore, we have increased the frequency of cleaning and disinfecting all our common areas and commonly touched surfaces throughout our restaurants including: door handles, countertops, tabletops, drink stations, restrooms, and much more.

All our restaurants are fully equipped and stocked with a wide variety of cleaning products ranging from hand soap, hand sanitizer, dishwashing detergent, degreaser, liquid sanitizer, bathroom disinfectant, and gloves all provided by Cintas Corporation. Our Team Members have been educated and trained on all cleaning procedures and expectations. If you have any questions or concerns you can contact our management group directly at 619-497-0700.

Respectfully,

Founders Ramon Alvarez and Felix Calero